

# Annual Report 2007-08



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**UF** | Student Health Care Center



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## Mission Statement

The mission of the Student Health Care Center is to support the University of Florida’s mission in becoming a national leader in research, education and service. The Student Health Care Center leads, collaborates and excels in the provision of comprehensive physical and mental health services through wellness promotion and compassionate and accessible care.

## 2007-2008 MANAGEMENT OVERVIEW

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### University of Florida Student Health Care Center Annual Report 2007-2008

July 2007-November 2007  
Senior Vice President for Health Affairs  
Douglas J. Barrett, M.D.

December 2007-June 2008  
Dean, College of Medicine  
Bruce C. Kone, M.D.

Interim Dean, College of Medicine  
Michael L. Good, M.D.

### University of Florida Student Health Care Center Executive Staff

Director  
Phillip L. Barkley, M.D.  
Chief of Medical Staff  
Guy W. Nicolette, M.D.

Associate Director, Medical/Health Administration  
Toni J. Ratliff, B.S.N., R.N., M.B.A.  
Associate Director, Nursing Services  
Jane C. Cullen, M.N., A.R.N.P.

Director, Student Mental Health Services  
Jackie L. Ayers, Ph.D.  
Physician Assistant Liaison  
Anthony Menella, P.A.

Director, GatorWell Health Promotion Services  
Shirley Haberman, Ph.D., CHES

Quality Improvement/Electronic Health Record Coordinator  
Louise E. Okken, R.N.

Accounting Division  
Mary Flowers, Accounts Payable  
Thomas J. Fox, M.H.A., Accountant  
Mary Jones, Senior Accountant  
Addie Pons, Accounts Receivable  
Toni Ratliff, M.B.A., Associate Director

Editing and Overview  
Kathy Lindsey, Coordinator  
Laura Mize, M.A., Marketing Coordinator  
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Design, Susan Duser

The University of Florida Student Health Care Center 2007-2008 annual financial report was prepared by the accounting division of the SHCC.



Top Photo: Joan Street, Radiology Manager  
Middle Photo: Wendy Braswell, Laboratory Manager  
Bottom Photo: Laura Tipton, Pharmacy Manager

## Letter from the Director

It is an honor to serve as the director of the Student Health Care Center as we continue to meet the health needs of the campus community at the University of Florida. We provide a broad array of medical, mental health, health promotion and support services in a patient-centered fashion that meets the vast majority of health concerns of UF students. I would like to highlight several accomplishments of this past year.



- Successful re-accreditation through the Accreditation Association for Ambulatory Health Care (AAAHC), the leader in ambulatory health care accreditation.
- Implemented electronic health record with no new paper charts starting fall 2007.
- In design and construction phase for a new Student Health Care Center facility that will be located on Radio Road.
- Completed the first year of an accredited Primary Care Sports Medicine Fellowship under the direction of Jay Clugston, M.D. The third fellow was hired in July 2008.
- SHCC continues to provide leadership in the Healthy Gators 2010 Task Force.
- Through GatorWell Health Promotion Services, a second-year grant with the Department of Education was implemented. The grant funded a campus and community social marketing campaign aimed at reducing risky alcohol consumption among UF students.
- In collaboration with GatorWell Health Promotion Services, SHCC medical providers and nursing staff redesigned the coaching protocols and educational materials for the QUIT smoking cessation program.
- New contracts for student insurance programs, which include enhancements to the benefit structure, were successfully established.
- Recognized by the state of Florida for public health efforts at SHCC during the measles outbreak.
- Continued to promote diversity initiatives at SHCC.
- Continued to provide disaster planning leadership to UF.

The SHCC continued to meet quality standards by undergoing a tri-annual accreditation survey through the Accreditation Association for Ambulatory Health Care. We gained re-accreditation and continue to remain in the 15% of accredited student health centers in the nation. We continued to track SHCC employees' contributions to the center's community service, teaching and research missions.

And finally, SHCC moved into the design and construction phase of a new 18,000 square foot facility located on the southwest area of campus. This is an exciting opportunity to continue our pursuit of excellence in the delivery of health care to the students at the University of Florida.

Phillip L. Barkley, M.D., Director  
Student Health Care Center, University of Florida



## Letter from the Associate Director

*Above all else, the University of Florida Student Health Care Center (UF SHCC) is committed to providing exceptional primary medical care, mental health care, and health promotion services to enrolled students so they can reach their scholastic goals and graduate timely.*

Providing care for approximately 90,000 patient visits a year, the SHCC is one of the largest student health centers in the country, as well as one of the most respected and progressive. This is evident in SHCC's leadership through UF sustainability initiatives, achievement of best practices in HIPAA privacy and security standards, and improved efficiency and quality of patient care through the new electronic health record system.



We also received favorable results from recent accreditation surveys administered by the Accreditation Association for Ambulatory Health Care and the College of American Pathologists. Both Dr. Barkley, Director of the SHCC, and Dr. Ayers, Director of Student Mental Health Services, were past presidents of the American College Health Association, and others have served as chairs of various national and state committees. Under the direction of compelling and proficient leadership, the SHCC will continue to remain on the forefront of college and university health care.

As we approach 2009, we look forward to undergoing a tri-annual financial audit. It will show our efforts to remain good stewards of the revenue generated by the student health fee, fee-for-service income, contracts, and state dollars to pay for the employee assistance program. Our focus is always to provide high quality, affordable and accessible services to the students of our university.

Since they are our *raison d'être*, we are proud of the level of satisfaction among our patients. Just as University academics, research and athletics strive to lead, collaborate and excel, so does the UF SHCC. During 2007-2008, we achieved the following Patient Satisfaction survey results:

On a scale of 1-5, with 5 being the highest satisfaction...	
How helpful was the check-in receptionist staff?	4.66
Was the professional staff helpful and informative?	4.70
Were your health concerns addressed to your satisfaction?	4.69
Were your provider's instructions easy to understand?	4.79
Overall, how would you rate today's visit?	4.72

The following satisfaction ratings demonstrate the efficiency and effectiveness of our "Advanced Access" appointment style system:

Did you schedule an appointment before you got here?	70%
If yes, were you seen within 15 minutes of your appointment time?	88%
Were you able to obtain an appointment time that met your needs?	98%

It is our pleasure to present the 2007-2008 Annual Financial Report of the University of Florida Student Health Care Center. We are confident that you will learn something new and that you will be impressed with what the faculty and staff accomplished this year!

Toni Ratliff, BSN, RN, MBA/Associate Director Medical/Health Admin  
Student Health Care Center, University of Florida

## Student Health Care Center at a Glance

The Student Health Care Center (SHCC) at the University of Florida is an accredited outpatient clinic which offers services to all students at the University of Florida and provides occupational medicine and worker's compensation health care services to University faculty and staff. SHCC provides three broad services, including primary outpatient medical care, mental health counseling, and health promotion.

The SHCC is located in the historic Infirmary Building on the university's main campus. In 1931, the university built the Infirmary Building as an inpatient hospital to care for patients with malaria and influenza. Today, with 237 medical and support personnel, SHCC receives approximately 375 patient visits per day - an average of 90,000 patient visits per year. To align with the university's educational mission, the SHCC provides professional training and teaching with roughly 8,500 trainee and lecture hours annually. The SHCC continues to support and promote diversity initiatives.



The Accreditation Association for Ambulatory Health Care and the College of American Pathologists accredit the SHCC. Additionally, SHCC is a participating member of the American College Health Association and an institutional member of the National Association of Student Personnel Administrators.

The Student Health Care Center at the Infirmary Building includes a full-service pharmacy, a diagnostic laboratory and a radiology department. In addition to the main clinic, students also can receive care at several satellite locations, including the UF Health Science Center, Jennings Hall, Corry Village, and The Springs. SHCC provides contract services at Santa

Fe Community College for Santa Fe. The clinic is managed by an Advanced Registered Nurse Practitioner. In spring 2008, the UF Design and Build Team presented renderings and building plans to start construction on a new, three-story Student Health Care Center located on Radio Road on the southwest side of campus.

Student Mental Health Services offers a range of services to students, including individual and group therapy, psychiatric consultations, the Alcohol and Substance Abuse Program and Sexual Assault/ Abuse Recovery and Education services. GatorWell Health Promotion Services focuses on promoting a healthy campus community. Staff provide programs and services in the following areas: eating disorders, stress reduction, alcohol, tobacco, drugs, sexual health, and nutrition, among others. Aside from primary care, mental health counseling and health promotion, the SHCC offers a range of specialty services. These include dermatology, women's health, physical therapy and sports medicine. Because nearly 64% of the patient population is female, the Women's Health Clinic plays a major role in meeting patients' needs.

## YEAR IN REVIEW

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### Primary Care Sports Medicine Fellowship Learning from the Gator Greats

The Student Health Care Center partnered with the Department of Community Health and Family Medicine to create a 12-month Primary Care Sports Medicine Fellowship Program that will prepare new physician graduates for careers in sports medicine. The first two fellows enrolled in the program in July 2007 and worked directly with Drs. Guy Nicolette, James Clugston (the fellowship director) and Jocelyn Gravlee, all of whom are SHCC physicians. The fellows treat students at the SHCC's Acute Care and Trauma Clinic, and a twice-weekly Sports Medicine Clinic. In addition to seeing patients at the SHCC, fellows gained exposure to various types of sports medicine ailments by working at the training room for university sports teams, at athletic events and through additional specialty rotations with the UF College of Medicine.

Fellows perform most of their activities at the Student Health Care Center's clinic, the UF Orthopaedics & Sports Medicine Institute, the University Athletic Association's training rooms and facilities on campus and at Santa Fe Community College. They participate in numerous rotations within the College of Medicine, including anatomy, cardiology, physical therapy and orthopaedics. The fellows also receive broader exposure by providing primary care sports medicine for the athletic teams of UF, Santa Fe Community College and various Alachua County high schools. In addition to gaining experience treating a wide variety of sports-related ailments on campus and with numerous sports teams, the fellows provide medical care at local events, like the Five Points of Life Marathon and the Florida Relays track event.

### Good Health Starts with Us SHCC Faculty & Staff Surpass National Rates for Flu Vaccinations

The Student Health Care Center strongly encouraged its employees to be vaccinated for influenza in the fall of 2007. The previous year, only 53.5% of employees were vaccinated. In response, the SHCC Occupational Health Department set a goal to vaccinate 70% of staff during the 2007 flu season. Nurses wore buttons promoting flu shots and memos were sent to the entire staff highlighting the importance of receiving the vaccination. By mid-December 2007, 74.3% of the full-time staff had received the flu vaccine, a much larger percentage than the national average vaccination rate of 35% for health care professionals. All medical doctors and physician assistants received a flu shot, as did a vast majority of the other clinical staff. Overall, 65% of the SHCC staff received the flu vaccination, including student and part-time workers in the Gatorwell and CPR departments. The flu vaccine was offered to health care employees at no cost, and those who declined the vaccination were asked to sign a waiver stating the risks of refusing the vaccination.



## Vision for the Future of Student Health Renderings of the Student Health Care Center Building Opening in 2010

In 2001, the University accepted a proposal from the Student Health Care Center to build a new, state-of-the-art center to expand health services offered to UF students. The SHCC was granted \$7 million from the University's Capital Improvement Trust Fund for the construction. In spring of 2008, the Design and Build Team presented renderings and building specifications for a three-story building that will house existing student health services. During this time, the university determined that the new Student Health Care Center would be located on the southwest side of campus on Radio Road. The final design maintains consistency of UF building architecture while providing an interesting and beautiful west entrance to campus.

In April 2010, the Student Health Care Center women's health, mental health, and Gatorwell services will move to the new location on Radio Road. An additional pharmacy will be available at the new building, complete with a drive-thru window for students' convenience. Student Health services will now be available at 5 different locations, including the main Infirmary building, SHCC @ Shands, SHCC @ Corry Village and SHCC@ Jennings.



Student Health Care Center  
University of Florida

04-16-09



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STUDENT HEALTH  
CARE CENTER

POBKVAE  
ASSOCIATES



## Healing Beyond the Walls of the Student Health Care Center SHCC Faculty Train Future Medical Professionals

In addition to directly treating students' health, the medical staff at the SHCC also serve the university by acting as preceptors for students from several UF colleges. During the 2007-2008 school year, physicians, Physicians Assistants (PAs), Advanced Registered Nurse Practitioners (ARNPs), and other medical professionals at the SHCC provided over 3,000 training hours for university students. Physicians and PAs on staff taught students from the College of Medicine, Family Practice Residents, Internal Medicine Residents, and PA students by acting as mentors and supervisors while the students gained direct experience working with patients at the SHCC. Students from the College of Nursing and the College of Health and Human Performance worked in their respective fields of study while being overseen by ARNPs and/or physical therapists on staff in specific clinics. College of Pharmacy students served our patients in the SHCC pharmacy several hours a week. Staff members in the Student Mental Health Department served as preceptors to students and psychiatry residents from the Department of Psychology.

In addition, many students from the College of Public Health and Health Professions and the College of Health and Human Performance also were able to use their skills working with the SHCC. Gator-Well Health Promotion Services allowed students to join the efforts to promote health and well-being to their peers on campus through tabling, special events and health program development. Master of Health Administration students improved their knowledge of the business operations of a health facility by working with the SHCC's Associate Director.

As well as acting as mentors for medical professional students, physicians and staff at the SHCC also lectured and taught College of Medicine classes. In 2007-2008, physicians contributed more than 30 lecture hours, delivering a wealth of experiential knowledge to enlighten medical students. The staff at SHCC have enabled medical, nursing, health education and many more students to gain greater



understanding of their fields of study through direct exposure and guidance. The SHCC staff is committed to educating and assisting aspiring medical professionals so that, upon graduation, they will have a wide range of experiences to draw from when serving patients.

## Pursuing a Mission of Sustainability

### The SHCC Green Team Does Its Part to “Think Green”



The University of Florida formed the Office of Sustainability on February 1, 2006, with the goal of “encouraging and facilitating the collaborative efforts of faculty, students, and staff to generate knowledge, acquire skills, develop values, and initiate practices that contribute to a sustainable, high quality of life on campus, in the state of Florida and across the globe.” The Student Health Care Center became part of the UF sustainability effort two years later, in February 2008. All staff members were e-mailed an SHCC Sustainability Pledge that read:

As a member of the SHCC community, I will do my best to minimize my environmental impacts by pledging to practice the following:

- Recycle all plastic, glass and aluminum containers.
- Recycle paper, newspapers, magazines and soft-cover books.
- Turn off lights in my area when leaving for an extended period.

Based on an employee recommendation, SHCC staff wishing to join the Green Team were encouraged to e-mail the pledge back with a typed signature to conserve paper. Initially, 83 staff members e-signed and returned the pledge. These employees are allowed to wear jeans once a month with a “Go Green” button to promote our sustainability efforts to students and other staff. E-mails were repeatedly sent to remaining employees asking them to sign the pledge and participate in the jeans days. Currently, there are approximately 119 SHCC faculty and staff members who make up the Green Team and encourage our campus members to “think green!”

## Showing our Commitment to Quality through Accreditation

### SHCC receives full accreditation through the Accreditation Association for Ambulatory Health Care

The SHCC is committed to providing safe, high-quality services to our patients. Therefore, it is important that we are accredited by an outside entity to increase and maintain community confidence in the quality of our services. In the 2007-2008 fiscal year, SHCC sought re-accreditation with the Accreditation Association for Ambulatory Health Care (AAAHC). To start the process, the SHCC compiled and submitted a 60-page application. In May of 2008, the AAAHC sent two surveyors to the SHCC to measure the quality of our services and performance against nationally-recognized standards. The surveyors found the SHCC to be in compliance with the AAAHC standards and we received full accreditation for three years for our main and satellite clinics. The SHCC is among the 15% of student health centers in the country that are accredited.

# OUTREACH TO OUR CAMPUS COMMUNITY

## CPR & Safety Training

The SHCC's CPR & Safety Training Center strives to provide comprehensive instruction to create and foster safe environments in the UF and Gainesville communities. To date, the center has trained more individuals in North Central Florida than any other CPR training site.

The CPR & Safety Training Center has organized various training courses at the university to help interested students, groups and staff members master the skills of basic cardiac life support and first-aid. The center also has created several unique certification programs that allow participants to further their knowledge of pre-hospital emergency care. Specialty programs include First Responder, Advanced Cardiac Life Support (ACLS), SOLO Wilderness First Responder and First Aid, Lifeguarding and new online training courses.

The CPR & Safety Training Center's most notable event, Gator Saver Day, aims to equip more people with life-saving skills necessary in an emergency. At the center's first annual event on April 19, 2008, 90 participants were trained.

## Healthy Gators 2010

Healthy Gators 2010 is a coalition of faculty, staff and students from more than 40 University of Florida departments and organizations working to promote a campus environment supportive of the development and maintenance of a healthy body, mind and spirit. Since the coalition was formed in 2004, Student Health Care Center staff have provided ongoing leadership in policy, programming and data collection. During the 2007-2008 fiscal year, two accomplishments were especially noteworthy.

In January, the coalition created a campus-wide walking program called "Walking Gators." UF employees walked during their lunch breaks on one of six routes throughout campus. They collectively walked nearly 2,700 miles in spring 2008.

The coalition also administered the Healthy Gators Student Survey for the first time in spring 2008. The survey was developed by coalition members and included questions on more than 10 health topics. Approximately 2,400 students completed the online survey, and the results will help guide decisions about health programs and services on campus. The coalition intends to administer the survey again in spring 2010.



## Student Mental Health Services

Student Mental Health Services (SMHS) is dedicated to helping students successfully complete their educational programs. SMHS does this by enhancing and maintaining students' psychological and emotional well-being, providing support in situational crises and treating them when stress or psychiatric disorders interfere with daily life. The Center for Sexual Abuse and Recovery Education (CARE) participated in many outreach programs, including Take Back the Night Safety Walk in January and five guest lectures. SMHS and CARE created and carried out programs that addressed issues such as alcohol and tobacco abuse, suicide prevention, eating disorders and sexual abuse to enhance student's mental health and well-being while at UF.

## GatorWell Health Promotion Services

### *Raising Awareness through Social Marketing*

In June 2006, the U.S. Department of Education awarded a two-year grant to GatorWell Health Promotion Services and the College of Health and Human Performance's Department of Health Education and Behavior for efforts to prevent high-risk drinking among college students. Grant funds were used to create a social marketing campaign aimed at reducing the high-risk drinking rate and the associated negative consequences, such as vomiting, sexual assault, drunk driving and fighting.

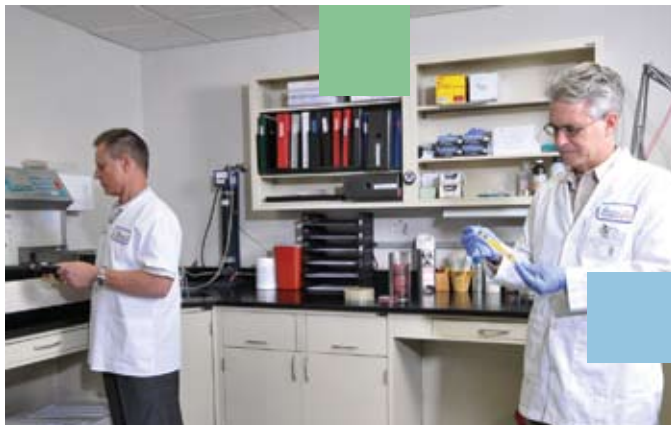
To develop an effective campaign, the grant team conducted focus group studies of first-year students who were also drinkers to obtain their feedback concerning alcohol consumption. A few of the concepts to emerge from the fall 2006 and spring 2007 focus groups included "sketchy drunk guys" and "don't be that girl." The team developed about a dozen messages in spring 2007, and the campaign was formally launched throughout the campus and community in July 2007. All messages were developed in-house by the grant team, which included the Student Health Care Center's graphic designer. Messages appeared in a variety of locations, including the inside and outside of RTS buses, table tents at the Reitz Union, posters in bar and club restrooms, outdoor advertising on the MiAdz truck, Alligator advertisements and a radio advertisement featuring Coach Urban Meyer.

After going live with the full campaign, the team conducted additional focus group studies in fall 2007 and spring 2008 to gauge students' exposure to the messages and determine if changes in drinking behavior had occurred. The team also collected quantitative data each semester through the Core Survey. At the end of spring 2008, the high-risk drinking rates were the lowest recorded in recent years, at 37.8% of the UF student body. Since grant funding ended in June 2008, GatorWell and the Department of Health Education and Behavior have applied for additional funding from the U.S. Department of Education to continue to address high-risk drinking prevention among UF students.

## *Giving Students a Reason to QUIT*

In fall 2007, GatorWell Health Promotion Services submitted a proposal to receive funding from the University of Florida Area Health Education Centers and the Florida Department of Health to help UF students stop smoking. The pilot program was created to assist UF students with their smoking cessation efforts by offering discounted medication, medical screening and behavioral coaching from January through June 2008. GatorWell collaborated with SHCC's medical providers, pharmacy and graphic designer to ensure the QUIT Program ran smoothly and met the students' needs.

Students who enrolled in the QUIT Program had to meet basic criteria and agree to an initial screening with subsequent follow-up appointments at GatorWell. They received a \$50/month discount for up to a three-month supply of smoking cessation medication, such as Chantix or nicotine replacement patches. Funding received from AHEC went directly to subsidizing the costs for discounted medication, as well as advertising in the Alligator to promote the QUIT Program. By the end of June 2008, 36 students had participated in the QUIT Pilot Program. After the success of the pilot program, GatorWell submitted another proposal to AHEC for funding in the 2008 summer semester.



## LOOKING FORWARD

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The Student Health Care Center at UF strives to be a leader in offering valuable services and maintaining efficient operating procedures to directly benefit the students we serve. In 2009, we would like to find new ways to reduce the rates of “no show” skipped appointments through an effective tracking system and reasonable penalty fee for missed appointments. The SHCC also is working with the University of Florida to identify new insurance providers and develop an affordable plan for student coverage. Most of all, the SHCC is anticipating breaking ground for the new, three-story building that will house current services and provide convenience for students who need our services.

# FINANCIAL STATEMENTS and ANALYSIS

## Introduction and Background

The following Management's Discussion and Analysis provides an overview of the financial position and activities of the University of Florida Student Health Care Center (UF SHCC) for the fiscal year ended June 30, 2008, and should be read in conjunction with the financial statements and notes thereto. The UF SHCC operates as an auxiliary of the University of Florida and its financial data is included in the university's annual financial reporting.

## Financial Highlights

The UF SHCC began fiscal year 2007-2008 with a net income profit of \$783,000 from the previous year. The operating budget for the fiscal year was set with a zero net income in mind, with budgeted revenues equaling budgeted expenses to maintain a self-sufficient SHCC throughout the year. The profit from the previous year helped the SHCC independently maintain its payables through the summer months. In previous years, the SHCC had to borrow funds for payroll expenses from the university during the summer months and pay the funds back with interest. Remaining self-sufficient during the lean summer months when the SHCC receives little fee revenue money was a welcome change.

With good pre-planning, the SHCC was again able to end the year with a positive cash balance large enough to maintain expenses through the summer as well as throughout the year. Net assets increased by \$482 thousand, or 46%, above the 2006-07 fiscal year's net assets. Total operating revenues increased by 2.7%. The major components of operating revenues are student fees and sales and services. Revenues from student fees increased 5.1%. Revenues from sales and services decreased 3.2%. Total operating expenses increased by 5.7%. The largest category of operating expenses, personnel services, increased by 8%.

## Statement of Net Assets

The Statement of Net Assets reflects the assets and liabilities of the UF SHCC, using the accrual basis of accounting, and presents the financial position of the UF SHCC at a specified time. The difference between total assets and total liabilities - net assets - is one indicator of the current financial condition of the UF SHCC. The changes in the net assets that occur over time indicate improvements or deteriorations in the UF SHCC's financial condition.

The following summarizes the UF SHCC's assets, liabilities, and net assets at June 30th for 2007 and 2008:

## Condensed Statement of Net Assets

	2008	2007
<b>Assets:</b>		
Current Assets	\$ 2,223,437	\$ 1,629,726
Noncurrent Assets	\$ 413,693	\$ 497,718
<b>Total Assets</b>	<b>\$ 2,637,130</b>	<b>\$ 2,127,444</b>
<b>Liabilities:</b>		
Current Liabilities	\$ 211,370	\$ 315,256
Noncurrent Liabilities	\$ 890,361	\$ 758,800
<b>Total Liabilities</b>	<b>\$ 1,101,731</b>	<b>\$ 1,074,056</b>
<b>Net Assets:</b>		
Unrestricted	\$ 1,535,399	\$ 1,053,388
<b>Total Net Assets</b>	<b>\$ 1,535,399</b>	<b>\$ 1,053,388</b>

## Statement of Revenues, Expenses and Changes in Net Assets

The Statement of Revenues, Expenses and Changes in Net Assets presents the results of the UF SHCC's revenues and expense activity, categorized as operating or non-operating. Revenues and expenses are recognized when earned or incurred, regardless of when the cash is received or paid. The following summarizes the UF SHCC's activity for the fiscal years ended June 30th for years 2007 and 2008:

## Condensed Statement of Revenues, Expenses, and Changes in Net Assets

	2008	2007
Operating Revenues	\$ 16,811,423	\$ 16,364,236
Operating Expenses	\$ 16,447,362	\$ 15,567,315
Operating Gain/Loss	\$ 364,060	\$ 796,921
Net Non-Operating Revenues (Expenses)	\$ 117,950	\$ (451,192)
Increase (Decrease) in Net Assets	\$ 482,011	\$ 345,729
Net Assets - Beginning of Year	\$ 1,053,388	\$ 709,923
Adjustment to Net Assets	\$ 0	\$ (2,264)
Net Assets - End of Year	\$ 1,535,399	\$ 1,053,388

## Operating Revenues

Operating revenues generally result from exchange transactions where each of the parties to the transaction either give up or receive something of equal or similar value. The following summarizes the operating revenues, by source, which were used to fund the UF SHCC's operating activities for the fiscal years ended June 30 for years 2007 and 2008:

## Operating Revenues

	2008	2007
Student Fees	\$ 12,002,881	\$ 11,419,400
Sales and Service	\$ 4,746,652	\$ 4,901,541
Other Operating Expenses	\$ 84,133	\$ 43,294
Total Operating Revenues	\$ 16,833,666	\$ 16,364,236

## Operating Expenses

Operating expenses generally result from exchange transactions and are reported in natural classifications on the face of the statement. The operating expenses increased by \$880,000, or 5.7%, in 2007-08. The following summarizes the operating expenses used in the fiscal years ended June 30 for years 2007 and 2008:

## Operating Expenses

	2008	2007
Expenses		
Operating Expenses:		
Personnel Services	\$ 10,276,039	\$ 9,512,230
Supplies and Other Services	\$ 5,318,603	\$ 5,196,097
Utilities and Communications	\$ 281,875	\$ 265,536
Depreciation Expense	\$ 121,032	\$ 87,157
Overhead	\$ 466,423	\$ 444,769
Bad Debts	\$ (16,610)	\$ 61,527
<b>Total Operating Expenses</b>	<b>\$ 16,447,362</b>	<b>\$ 15,567,315</b>

## Non-operating Revenues and Expenses

Non-operating revenues include state appropriations and investment income. Non-operating expenses include loss on capital assets and debt. The non-operating revenues increased by \$24,000 in 2007-08. The following summarizes the non-operating revenues and expenses used for the fiscal years ended June 30 for years 2007 and 2008:

## Non-operating Revenues and Expenses

	2008	2007
Non-operating Revenue	\$ 104,748	\$ 80,519
Non-operating Expense	\$ 0	\$ 0
Gain on Disposal of Capital Assets (Loss)	\$ (799)	\$ (513,911)
<b>Net Non-operating Revenues (Expenses)</b>	<b>\$ 103,950</b>	<b>\$(433,392)</b>



## Statement of Cash Flows

The Statement of Cash Flows provides information about the UF SHCC's sources and uses of cash and cash equivalents during the fiscal year. The following summarizes sources and uses of cash and cash equivalents into four categories for the fiscal years ended June 30 for years 2007 and 2008:

## Summary of Cash Flows

	2008	2007
Cash Flows From:		
Operating Activities		
Total Provided (Revenues)	\$ 16,099,834	\$ 15,052,066
Total Uses (Expenses)	\$ 15,006,943	\$ 14,287,442
Total	\$ 1,092,891	\$ 764,624
Non-capital Financing Activities		
Operating Subsidies and Transfers	\$ (444,925)	\$ (186,401)
Other Non-operating Expenses	\$ 3,000	\$ 0
Total	\$ (441,925)	\$ (186,401)
Capital and Related Financing Activities		
Purchases of Capital Assets	\$ (33,183)	\$ (11,283)
Investing Activities		
Purchase of Investments	\$ (718,254)	\$ (629,254)
Investment Income	\$ 99,171	\$ 63,090
Total	\$ (619,083)	\$ (566,164)

## Capital Assets

On June 30, 2008, the UF SHCC had approximately \$414,000 invested in capital assets, net of accumulated depreciation of \$1.04 million. Depreciation charges for the current year not shown here totaled \$121,000. The following summarizes the UF SHCC's capital assets, net of accumulated depreciation as of June 30 for years 2007 and 2008:

## Capital Assets, Net

	2008	2007
Furniture and Equipment	\$ 1,455,277	\$ 1,459,736
Less Accumulated Depreciation	\$ (1,041,585)	\$ (962,018)
Total Capital Assets, Net	\$ 413,693	\$ 497,718

## ECONOMIC OUTLOOK

Looking back at the 2007-2008 fiscal year, the SHCC achieved goals set to monitor spending, decrease unnecessary expenses and to maintain a positive cash position in order to plan for any upcoming unexpected contingencies.

In 2008-2009, the SHCC has specific goals in mind. The SHCC will be planning for a predicted decreased enrollment at UF, and will be using this information to monitor the health fee revenue accordingly. The SHCC also has planned a few purchases in the upcoming year. The Radiology department will be purchasing a digital radiology machine at a cost of around \$140,000. The IT department also has planned on purchasing new computers to upgrade the current equipment at the SHCC, as well as new computer servers to help with computer networking.

In order to plan for upcoming expenses, the SHCC also has planned on certain revenue sources to help in the upcoming fiscal year. Certain grant funds are being acquired for next fiscal year, such as the AHEC (Area Health Education Centers) grant. This grant is part of the SHCC's smoking cessation campaign and will hope to bring in close to \$44,000 in funding for the grant. Also, we will acquire a \$30,000 grant from the Department of Education focused on preventing alcohol abuse. Our insurance office may begin to accept third-party insurance to provide more options to students and increase the SHCC's revenue.

The university Fee Committee has approved a 4.4% increase in student health fees in fall 2009, from \$9.43 to \$9.86 per credit hour. The SHCC is expecting to hire new staff for the 2008-09 fiscal year and operating expenses are expected to increase at least 3%.

### Statement of Net Assets as of June 30, 2008

#### Assets

##### Current Assets

Cash	\$	1,483,265
Petty Cash	\$	450
Accounts Receivable	\$	528,455
Inventories	\$	209,257
Bad Checks Receivable	\$	2,010

**Total Current Assets** **\$ 2,223,437**

##### Non-current Assets

Depreciable Assets, Net \$ 413,693

**Total Assets** **\$ 2,637,130**

#### Liabilities

##### Current Liabilities:

Accounts Payable	\$	158,929
Accrued Salaries and Wages Payable	\$	51,991
Accrued Compensated Absences Liability	\$	890,361
Other Current Liabilities	\$	450

**Total Current Liabilities** **\$ 1,101,731**

##### Noncurrent Liabilities

**Total Liabilities** **\$ 1,101,731**

## Net Assets

Unrestricted Net Assets	\$	1,535,399
Total Net Assets	\$	1,535,399
Total Liabilities and Net Assets	\$	2,637,130

## Statement of Revenues, Expenses and Changes in Net Assets for the fiscal year ended June 30, 2008

### Revenues

#### Operating Revenues:

Student Fees	\$	12,002,881
Sales and Services	\$	4,746,652
Other Operating Revenues	\$	84,133
<b>Total Operating Revenues</b>	<b>\$</b>	<b>16,833,666</b>
Cost of Goods Sold	\$	(22,244)
Gross Revenue Margin	\$	16,811,423

### Expenses

#### Operating Expenses:

Personnel Services	\$	10,276,039
Services and Supplies	\$	5,318,603
Utilities and Communications	\$	281,875
Depreciation Expense	\$	121,032
Overhead	\$	466,423
Bad Debts	\$	(16,610)
<b>Total Operating Expenditures</b>	<b>\$</b>	<b>16,447,362</b>
<b>Operating Income (Loss)</b>	<b>\$</b>	<b>364,060</b>

#### Non-operating Revenues (Expenses)

Non-operating Revenue	\$	104,748
Transfers In/Out - Net	\$	14,001
Loss on Disposal of Capital Assets	\$	(799)
<b>Net non-operating Revenues (Expenses)</b>	<b>\$</b>	<b>117,950</b>
<b>Increase (Decrease) in Net Assets</b>	<b>\$</b>	<b>482,010</b>
<b>Net Assets, Beginning of Year</b>	<b>\$</b>	<b>1,053,388</b>
<b>Net Assets, End of Year</b>	<b>\$</b>	<b>1,535,399</b>

## Statement of Cash Flows for the fiscal year ended June 30, 2008

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### Cash Flows from Operating Activities

Student Fees	\$	12,002,881
Sales and Services	\$	4,095,671
Other Operating Receipts	\$	1,283
Payments to Employees	\$	(9,487,552)
Payments to Suppliers	\$	(5,518,892)
Payments to Scholarships/Fellowships	\$	(499)

**Net Cash Used by Operating Activities** **\$ 1,092,891**

### Cash Flows from Non-capital Financing Activities

Operating Subsidies and Transfers	\$	(441,925)
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### Cash Flow from Capital and Related Financing

Purchases of Capital Assets	\$	(33,183)
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### Cash Flows from Investing Activities

Purchase of Investments	\$	(718,254)
Investment Income	\$	99,171

**Net Cash Provided (Used) by Investing Activities** **\$ (619,083)**

**Net Increase (Decrease) in Cash and Cash Equivalents** **\$ (1,299)**

**Cash and Cash Equivalents, Beginning of Year** **\$ 1,299**

**Cash and Cash Equivalents, End of Year** **\$ 0**

## Reconciliation of Net Operating Revenues (Expenses) to Net Cash Provided (Used) by Operating Activities

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Operating Income (Loss)	\$	1,067,436
Cash Provided (Used) by Operating Activities		
Receivables, Net	\$	9,858
Inventories	\$	22,244
Accounts Payable	\$	(42,733)
Accrued Salaries and Wages Payable	\$	36,086
<b>Net Cash Provided (Used) by Operating Activities</b>	<b>\$</b>	<b>1,092,891</b>

## Notes to Financial Statements for the Fiscal Year Ended June 30, 2008

### *Summary of Significant Accounting Policies* *Reporting Entry*

The Student Health Care Center operates as an auxiliary service department of the University of Florida and the financial statements represented here are included in the latest audited financial statements of the university.

### *Basis of Presentation*

The Student Health Care Center follows the accounting measures set forth in the General Accounting Standards Board, statement 35, the same standards followed by the University of Florida. This requires the adoption of the accrual basis of accounting and reporting, including the following components:

Management's Discussion and Analysis

Basic Financial Statements:

Statement of Net Assets

Statement of Revenues, Expenses, and Changes in Net Assets

Statement of Cash Flows

Notes to the Financial Statements

The financial balances and activities included in these financial statements also are included in the university's Annual Financial Report.

### *Basis of Accounting*

The basis of accounting refers to when revenues, expenses, and related assets and liabilities are recognized in the accounts and reported in the financial statements. The financial statements are presented using the accrual basis of accounting.

## Long-term Liabilities

### *Compensated Absences Liability*

Employees earn the right to be compensated during absences for annual leave and sick leave earned pursuant to Rule 6C-5.920, Florida Administrative Code. Leave earned is accrued to the credit of the employee, and records are kept on each employee's unpaid leave balance.

As of June 30, 2008, the total estimated liability for annual, sick, and compensatory leave for Student Health Care Center is \$890,361.